FI$Cal

One state. One system.

Working smarter & connected

California's financial management system

FI$Cal

One state. One system.

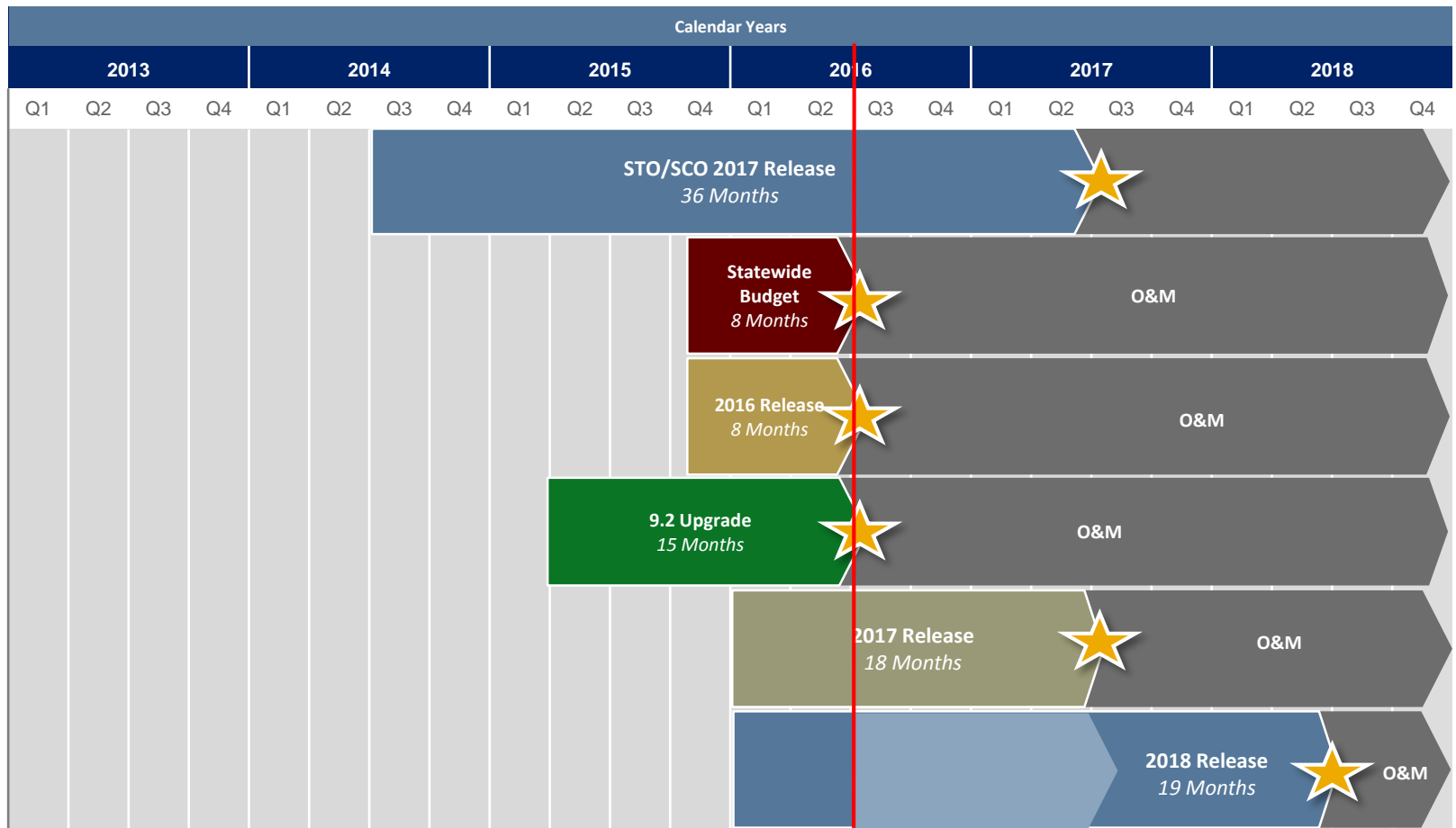# User Community Forum

July 21, 2016

Michael Muth

FI$Cal Onboarding Manager

Agenda

- Project Status
- Tips & Tricks: *Cal eProcure/Statewide Procurement*
- FI$Cal Service Center:
    - *What we've heard from you*
    - *FSC Screen Sharing Tool (WebEx)*
- Close

Calendar Years

2013	2014	2015	2016	2017	2018
Q1 Q2 Q3 Q4	Q1 Q2 Q3 Q4	Q1 Q2 Q3 Q4	Q1 Q2 Q3 Q4	Q1 Q2 Q3 Q4	Q1 Q2 Q3 Q4

STO/SCO 2017 Release
36 Months

Statewide Budget
8 Months
O&M

2016 Release
8 Months
O&M

9.2 Upgrade
15 Months
O&M

2017 Release
18 Months
O&M

2018 Release
19 Months
O&M

5

FI$Cal
One state. One system.

July 2016 Release Cutover	7/21 T	7/22 F	7/23 S	7/24 S	7/25 M	7/26 T	7/27 W	7/28 T	7/29 F	7/30 S	7/31 S	8/1 M	8/2 – 8/5 T- F
Cutover – Part 1	7/21 6pm – 7/26 6am ①												
Post/Pre- Cutover						7/26 6am – 7/29 6pm							
Cutover – Part 2									7/29 6pm–8/1 6am ②				
Post- Cutover												8/1 6am >>>	

July 2016 Release Cutover – Part 1

- PeopleSoft and Cal eProcure are unavailable
- PeopleSoft v9.1 is upgraded to v9.2 on 12c and new IAM for existing FI$Cal users
- 2016 Departments and ABMS Code and Config migrated
- OBIEE, GRC, and Primavera upgraded during post cutover
- FI$Cal PeopleSoft and Cal eProcure are available on 7/26

July 2016 Release Cutover – Part 2

- PeopleSoft is not available for Dept users
- Data is converted for DGS ABMS and new Departments during pre-cutover and cutover
- DGS ABMS and new Departments users go-live on PeopleSoft v9.2 on 8/1
- Existing users and new DGS ABMS, Departments and Statewide Budgeting users go-live on Hyperion Budgets 2.0 on 8/1

■ PeopleSoft Production Outage   ■ PeopleSoft Production Available

Susan Sudmann

DGS Statewide Procurement

Cutover/Outage

Part One: Thursday, July 21, 2016 at 6:00 p.m. to
Tuesday, July 26, 2016 at 6:00 a.m.

– PeopleSoft (FI$Cal) and Cal eProcure Production applications are down during this cutover outage window

– Users that attempt to view Cal eProcure will be provided with a static Web page explaining the outage and directing them to applicable DGS Web pages

– DGS will publish a listing of open CSCR events during the outage. The availability of this extract will meet the necessary advertising requirements.

Cutover/Outage

Part Two: Friday, July 29, 2016 at 6:00 p.m. to Monday, August 1, 2016 at 6:00 a.m.

- PeopleSoft Production (FI$Cal) is down during the cutover outage window; Cal eProcure is up
- Public, bidder/vendor, and SB/DVBE users that view Cal eProcure will have access to all information and functionality
- State users will not be able to access FI$Cal or create any new events for advertisement or make updates to existing advertisements

Cal eProcure/Statewide Procurement

- Updates to CSCR bid advertisement notifications
  - Ability for bidders/suppliers to receive advertisement notifications based on service area
- New self-service component for bidders/vendors
  - Ability to enter and manage email IDs to be used for notifications
  - The place to update UNSPSC codes and service areas used for receiving notifications
- Event Header
  - Pre-bid walkthrough information
  - Contractor License
- Direct link to an event

Future Functionality Considerations

- Question and Answer in an event
- Bid Interest lists
- Modifying the CSCR search functionality

Wes Riley

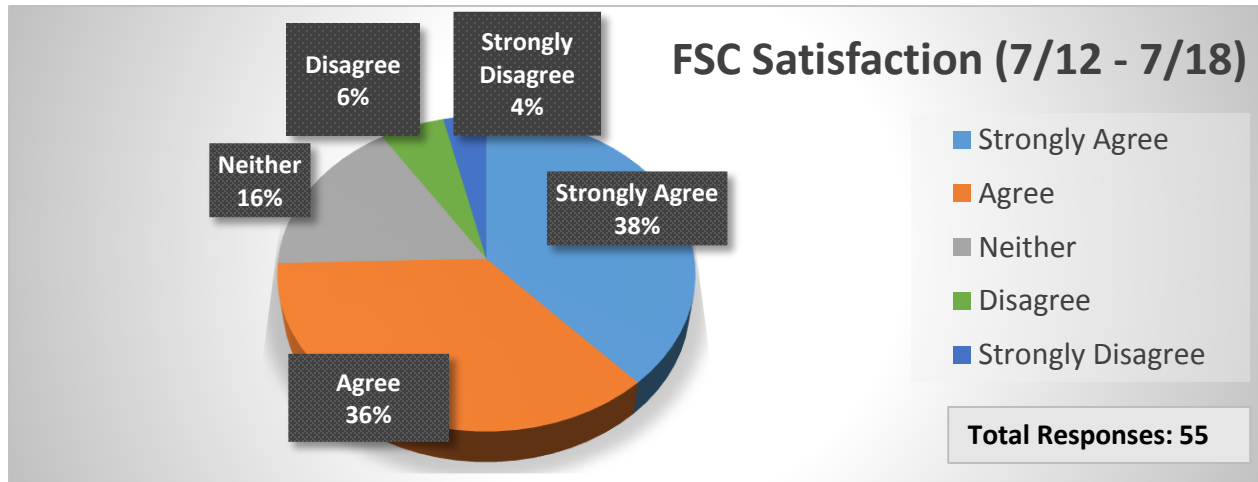Assistant Deputy Director, FI$Cal Service Center

What We've Heard from You

- More Release Notes have been posted
  - now up to date
- Positive WebEx Screen Sharing Tool experiences
- All known issues with FSC Mailbox have been resolved
  - Reminder: check for your automatic ticket receipt notification
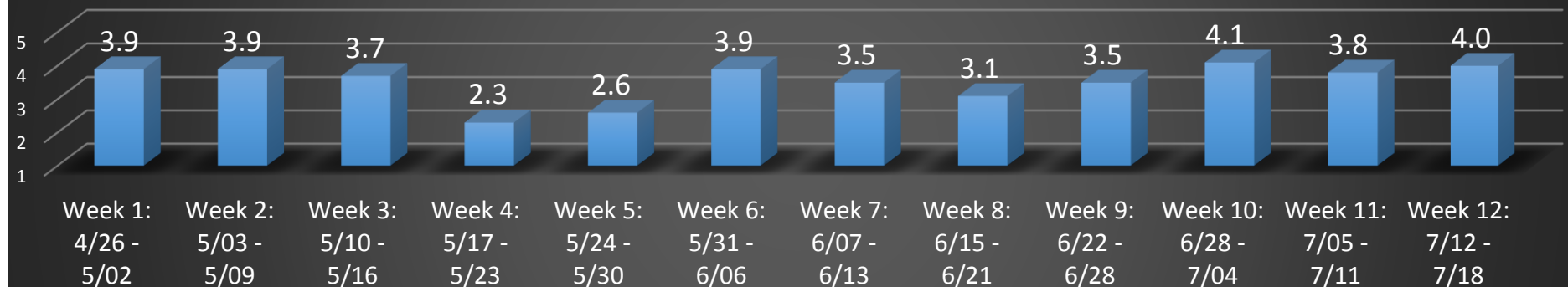
Your Feedback is *Very* Valuable!

- Survey Response rate has increased from 8% to 12%
- Overall Satisfaction rate returned to **4.0**
- New survey results format
- Video suggestions?

FSC Customer Survey Analysis

Overall Satisfaction Rate 4.0

FSC Satisfaction (7/12 - 7/18)

Strongly Disagree 4%

Disagree 6%

Neither 16%

Strongly Agree 38%

Agree 36%

- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree

Total Responses: 55

468 survey requests sent; 55 surveys completed. Response rate: 11.75%

90-day Overall Satisfaction Trend

	Week 1: 4/26 - 5/02	Week 2: 5/03 - 5/09	Week 3: 5/10 - 5/16	Week 4: 5/17 - 5/23	Week 5: 5/24 - 5/30	Week 6: 5/31 - 6/06	Week 7: 6/07 - 6/13	Week 8: 6/15 - 6/21	Week 9: 6/22 - 6/28	Week 10: 6/28 - 7/04	Week 11: 7/05 - 7/11	Week 12: 7/12 - 7/18
Rate	3.9	3.9	3.7	2.3	2.6	3.9	3.5	3.1	3.5	4.1	3.8	4.0

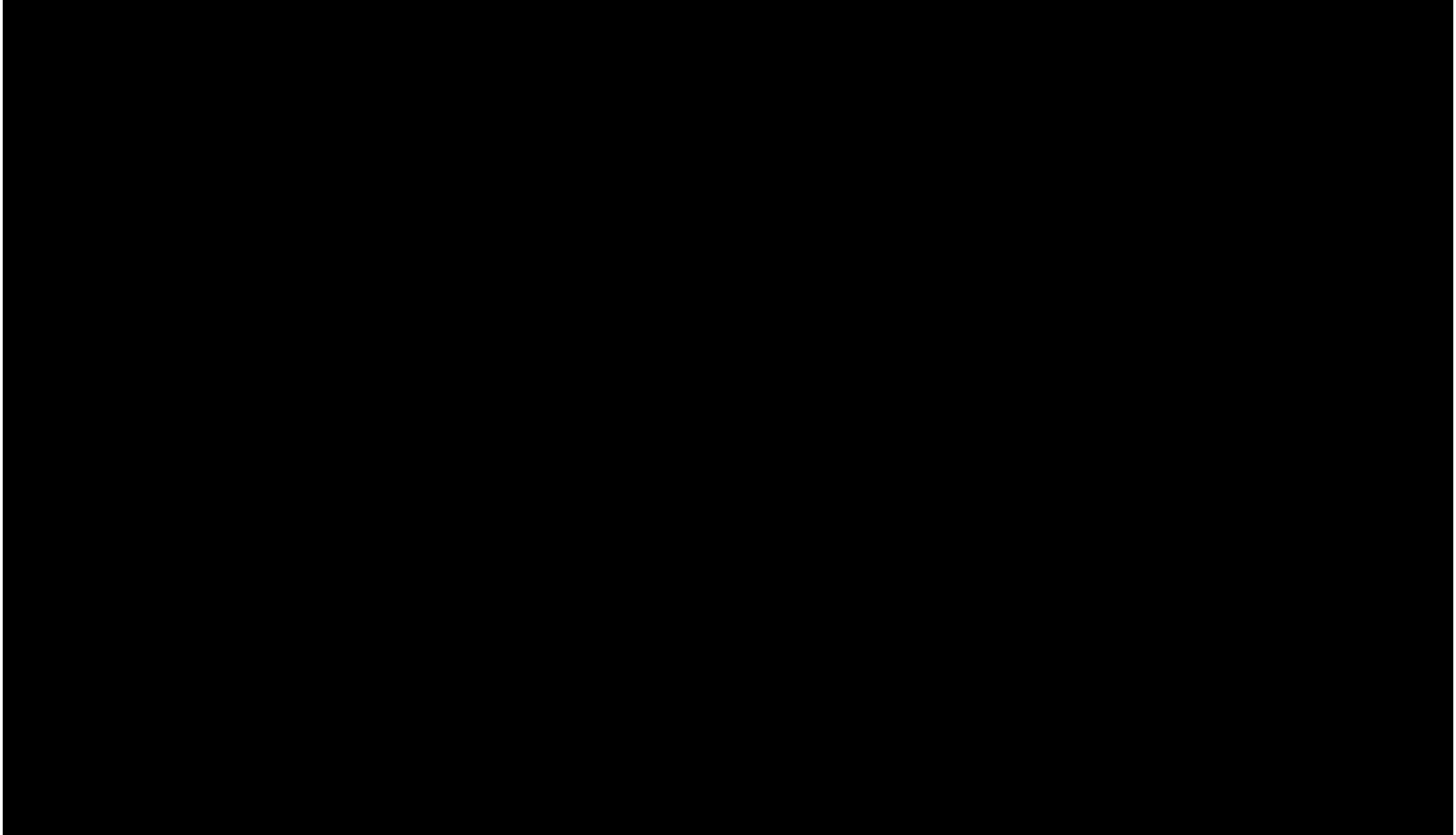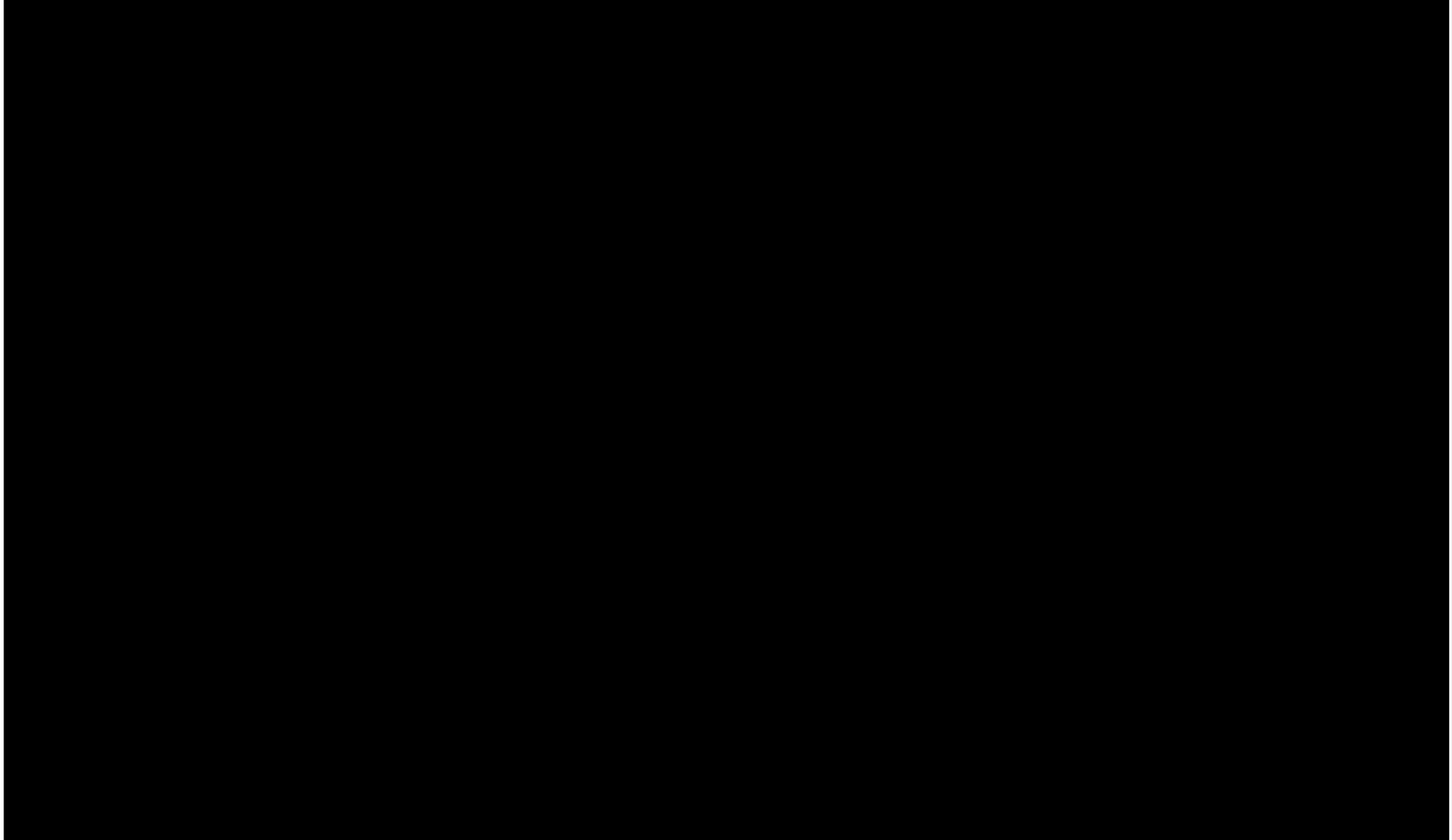FISCal — One state. One system.

What We've Heard from You

- Now we can see what you see when you see it
- FSC Screen Sharing Tool: WebEx
- No local install required
- More secure than screen shots
- You remain in control

FSC Screen Sharing Tool: **Internet Explorer**

FSC Screen Sharing Tool: **FireFox**

Questions